## **Cultural Considerations**

Strategies for Serving Diverse Families Effectively





#### **Overview**

- Contemporary Oklahoma Families
- Language Erosion in Immigrant Families
- Human Services & Community Development
- Serving Refugee Families
- Implications for Practice

## Contemporary Oklahoma Families

Armon Perry, Ph.D., Familyhood



## Contemporary Oklahoma Families

#### Oklahoma Demographics

- White, non-Hispanic 62.6%
- Hispanic or Latino 12.9%
- American Indian 9.5%
- Black/African American 7.9%
- Asian2.6%

#### Oklahoma Immigrant Data

- 6.1% foreign born
- 3.7% are U.S. born, living with an immigrant parent
- 8.6% of Oklahoma's workforce

### **Contemporary Oklahoma Families**

- Culture shapes individuals' and families' lived experiences
- Cultural humility goes beyond cultural competence as it acknowledges fluidity and power differentials
- Self awareness and understanding the impact of culture is key to establishing rapport

## **Shared Language Erosion:**

A new consideration for work with immigrant families

Dr. Ronald B. Cox Jr., Oklahoma State University

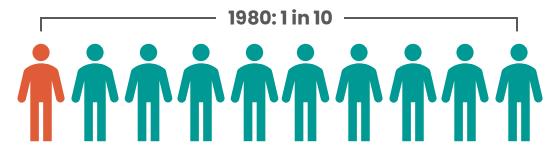


### The Urgent Need

- 88% of U.S. population growth over the next five decades
- 28% of the current U.S. population
- 21% of school-age children speak a language other than English at home

#### Over three decades...

#### Language Other Than English Spoken at Home

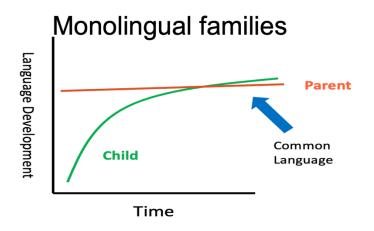


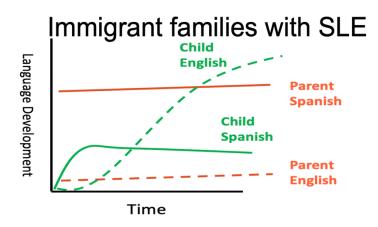
2019: 1 in 5



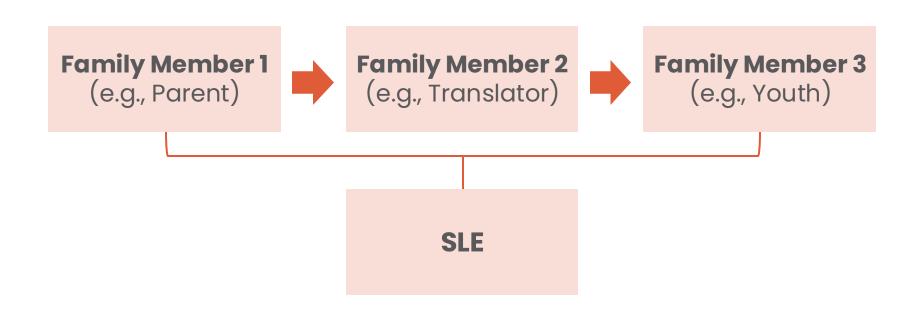
## What is Shared Language Erosion?

By age 12, only 15% of immigrant children prefer to speak their HL at home, and this drops to 4% by age 18.





## Intra-Family Language Brokering



## Immediate Impacts of SLE

#### How might SLE impact:

- · Families?
- Child development?
- Ethnic and cultural identity?
- Sense of belonging?
- Parent involvement in school?
- SLE is exacerbated with age and increasingly complex topics abstract

## Transgenerational Impacts of SLE

- How might SLE affect the parenting styles of parents who experienced SLE as children?
- Immigrant paradox

## How much is communication affected by SLE?

#### Think of communication as a "recipe" to success!

#### **Ingredients**

- 3 cups all-purpose flour
- 1 tsp baking soda
- ¾ tsp salt
- 2 sticks butter, room temperature
- 1 cup brown sugar, packed
- 1 cup white sugar
- 2 eggs
- 2 tsp vanilla
- 2 ½ cups chocolate chips

#### **Instructions**

- Preheat oven to 350 F
- Beat together the butter & sugar until creamy
- Add in eggs and vanilla & mix
- Add in remaining dry ingredients & mix until there are no dry spots of flour in the dough
- Mix in the chocolate chips
- Scoop golf-ball sized portions of cookie dough and place on baking tray
- Bake for 11 minutes & let cool before serving



## 10% SLE is enough to derail communication!

#### Ingredients

- 3 cups allpurpose flour
- 1 tsp baking soda
- ¾ tsp salt
- 2 sticks butter, room temperature
- 1 cup brown sugar, packed
- 1 cup white sugar
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- Why isn't my butter mixing well with my sugar? They didn't know it needed to be room temperature.
- My mixture seems too runny! They didn't know they needed another cup of sugar.
- My cookies are burnt! They had to guess the temperature, so the cookies were overbaked.



## 30% SLE is can be devastating!

#### Ingredients

- 3 cups all-purpose flour
- 1 tsp baking soda
- ¾ tsp salt
- 2 sticks butter, room temperature
- 1 cup brown sugar, packed
- <del>1 cup white sugar</del>
- 2 eggs
- 2 tsp vanilla
- 2 ½ cups chocolate chips

#### **Instructions**

- Preheat oven to 350 F
- Beat together the butter & sugar until creamy
- Add in eggs and vanilla & mix
- Add in remaining dry ingredients & mix until there are no dry spots of flour in the dough
- Mix in the chocolate chips
- Scoop golf-ball sized portions of cookie dough and place on baking tray
- Bake for 11 minutes & let cool before serving

I can't tell what I'm supposed to be making! Nothing makes sense!



## Conclusion

How might understanding SLE impact what you do?

## **Questions?**

Ron Cox Jr. r.cox@okstate.edu

## Human Services and Community Development

Holly Towers, LCSW, Executive Director Lilyfield Empower Family Resource Centers





# Human Services as Community Development

The United Nations defines community development as a process where community members work together to solve common problems and take collective action. It's a broad concept that can be applied by civic leaders, activists, and professionals to improve communities.

- · Hiring staff from communities served
- · Creating a Parent Advisory Council
- Conducting Community Needs Assessment prior to program development



# Human Services as Community Development

Not Risk-Averse

"We may be uncomfortable with some of what we learn."

Creative

"We can find new ways to approach old problems."

Inherently Strengths-Based

"We believe the expertise needed to solve these problems lies within this community."



## **Key Questions**

#### Leadership

Who are the leaders in the community?

Who does everyone go to for help?

Who is leading the grass roots efforts like PTA and

Neighborhood Associations?

#### Staffing

Has my staff have lived experiences similar to our service recipients?

What will it take to hire, train, and support staff members with lived experience?

Am I prepared to have conversations that may challenge my way of thinking?

#### **Strategic Planning**

Whose priorities am I most attuned to?

Do my goals align with those of this community?

What community members have a voice at the table with me?

Do my funders understand my approach?

#### **Service Delivery**

Will this intervention be well received here?

Does this community want this service?

What does the community think is its biggest need?

Who is going to deliver the intervention?

## Questions?

Holly Towers, LCSW htowers@lilyfield.org

## Refugee Families

Serving Diverse Families Effectively

Sang Rem, Executive Director of Resettlement
The Spero Project



## Refugee

A person who has been forced to flee his or her country because of war, violence, or persecution for reasons of race, religion, nationality, political opinion, or membership in a particular social group.

### **Answer the following questions:**

- 1. A kon teng na ur?
- 2. Na hming ngan tu .....
- 3. Na suah nia ngan tu .....
- 4. ကျွန်တော်ဘယ်လိုကူညီရမလဲ? 5. မင်းမှာ ကလေးဘယ်နှစ်ယောက်ရှိလဲ?

# Personal Experience as a Newcomer

## Spero Programs and Why

- COVID-19 Response
- Welcome Exchange

## **Questions?**

Sang Rem sang@thesperoproject.com

## **Implications for Practice**

- Practice preparatory empathy
- Adopt asset framed language
- Account for cultural considerations in assessments

 Incorporate a participatory action approach to program development and evaluation

# Final Questions or Comments?

